

CLAIM DENIAL LETTER

To,  
RAVIKANT GUPTA  
SO MANIK SAH, HNO 9, VILL SANGAPUR, PO DEOHALIA, RAMGARH, KAIMUR  
BHABUA, BIHAR 821110  
BIHAR  
Kaimur (Bhabua)  
Rohtas  
821110

Date : 16/Aug/2024  
CL No : 94628422-00

Subject: - Denial of Claim for RAVIKANT GUPTA

Dear Sir/Madam,

We have reviewed the claim filed by you pertaining to Health Insurance policy(81197089) and hereby inform you that the claim is not payable as per policy terms and Conditions listed below:

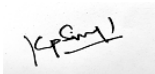
- 5.1.6- DISCREPANCY IN MEDICAL DOCUMENTS- SINGLE STRETCHED STEREOTYPICAL INDOOR CASE PAPERS, NO STAMP OF MEDICAL AUTHORITIES IN INDOOR CASE PAPERS, VITAL CHARTING DONE WITHOUT SIGN AND STAMP OF NURSING AUTHORITY, OXYGEN INHALATION GIVEN WITHOUT MEDICAL INDICATION, PROLONGED HOSPITALIZATION WITHOUT MEDICAL JUSTIFICATION.
- DISCREPANCY IN MEDICAL DOCUMENTS

In case you require any additional assistance, please visit the Self-help portal at [www.careinsurance.com/self-help-portal.html](http://www.careinsurance.com/self-help-portal.html) .

Kindly find the attached details of Grievance Redressal Procedure in Annexure attached in email.

With warm regards,

For Care Health Insurance Limited



Authorized Signatory

**Care Health Insurance Limited**

Regd. Office: 5<sup>th</sup> Floor, 19 Chawla House, Nehru Place, New Delhi-110019  
Correspondence Office: Vipul Tech Square, Tower C, 3<sup>rd</sup> Floor,  
Golf Course Road, Sector-43, Gurugram -122009 (Haryana)

IRDAI Regn. No. 148 | CIN: U66000DL2007PLC161503

REACH US @



Self Help Portal:  
[www.careinsurance.com/self-help-portal.html](http://www.careinsurance.com/self-help-portal.html)  
Submit Your Queries/Requests:  
[www.careinsurance.com/contact-us.html](http://www.careinsurance.com/contact-us.html)